

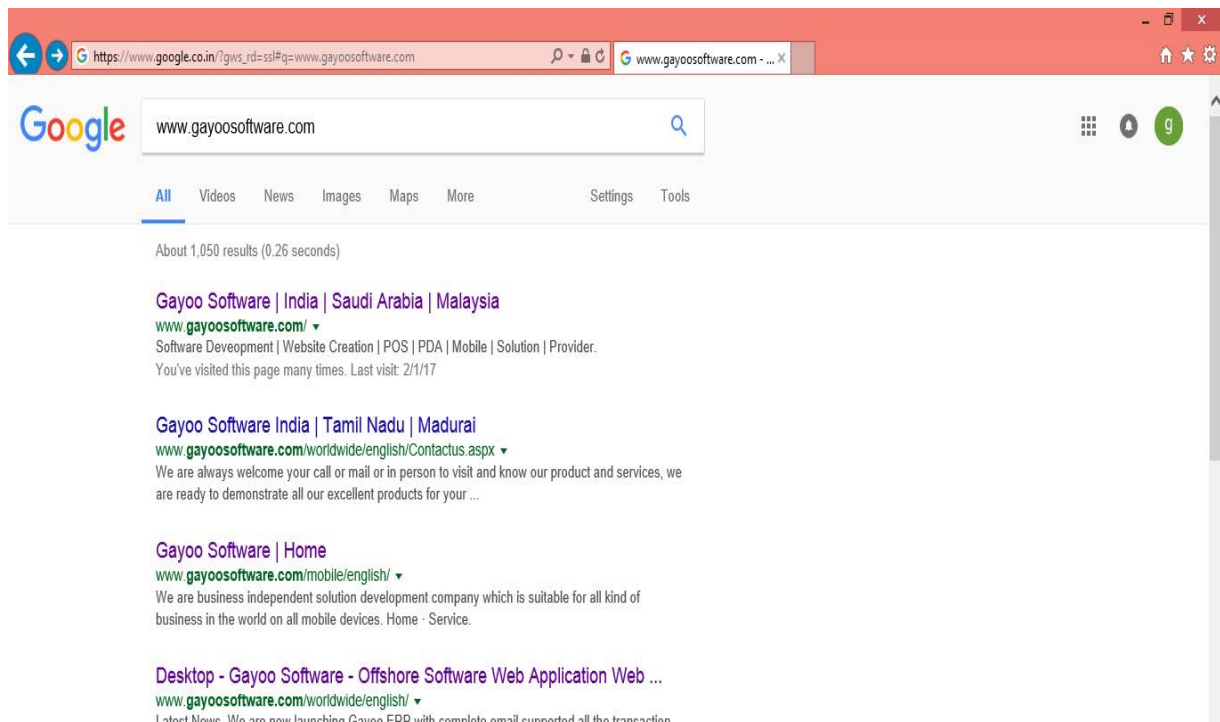
# Gayoo Software

## User Manual For SSE

### Chapter 1 : Website Login

#### Step-1 :

- **Select any Search Engine and go to search for [www.gayoosoftware.com](http://www.gayoosoftware.com)**

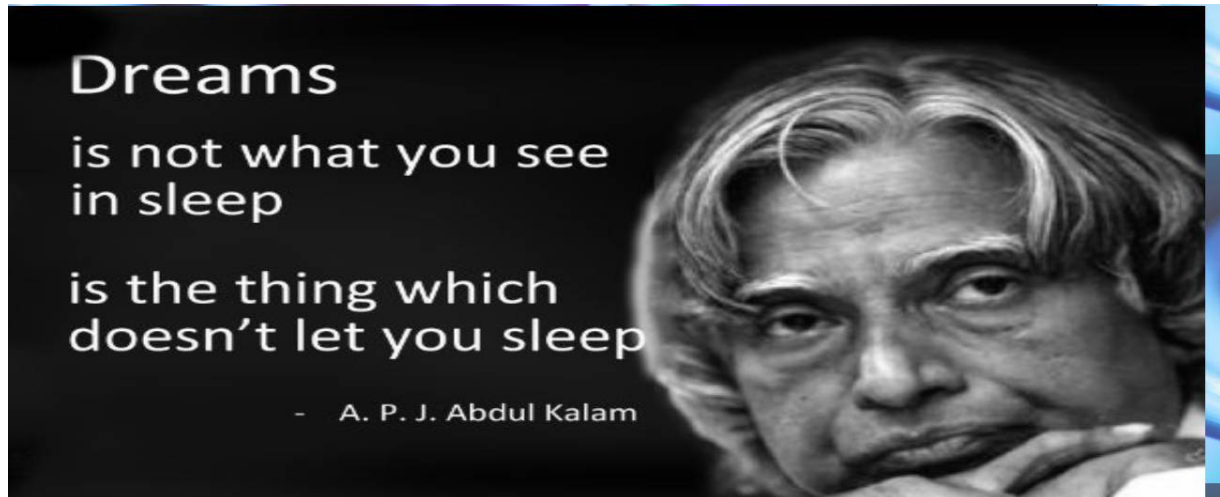


#### Select :

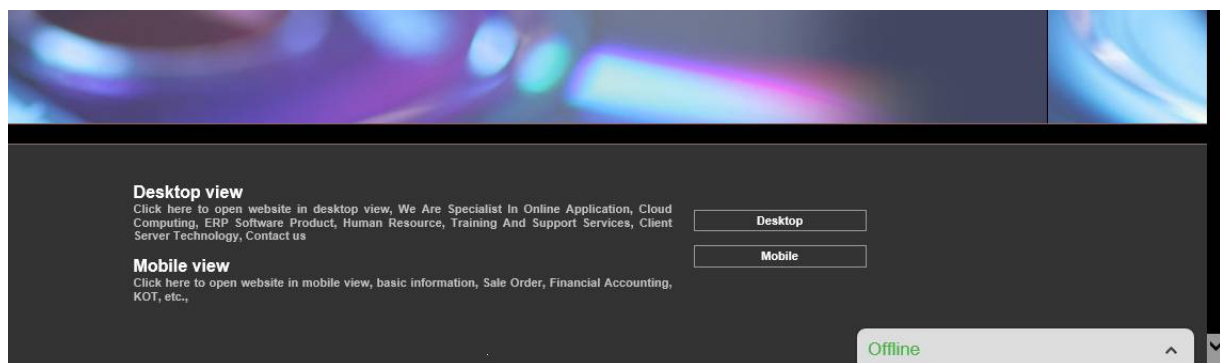
- **Gayoo Software | India | Saudi Arabia | Malaysia**

## Step-2:

**Website View :** This is a Company Front Page



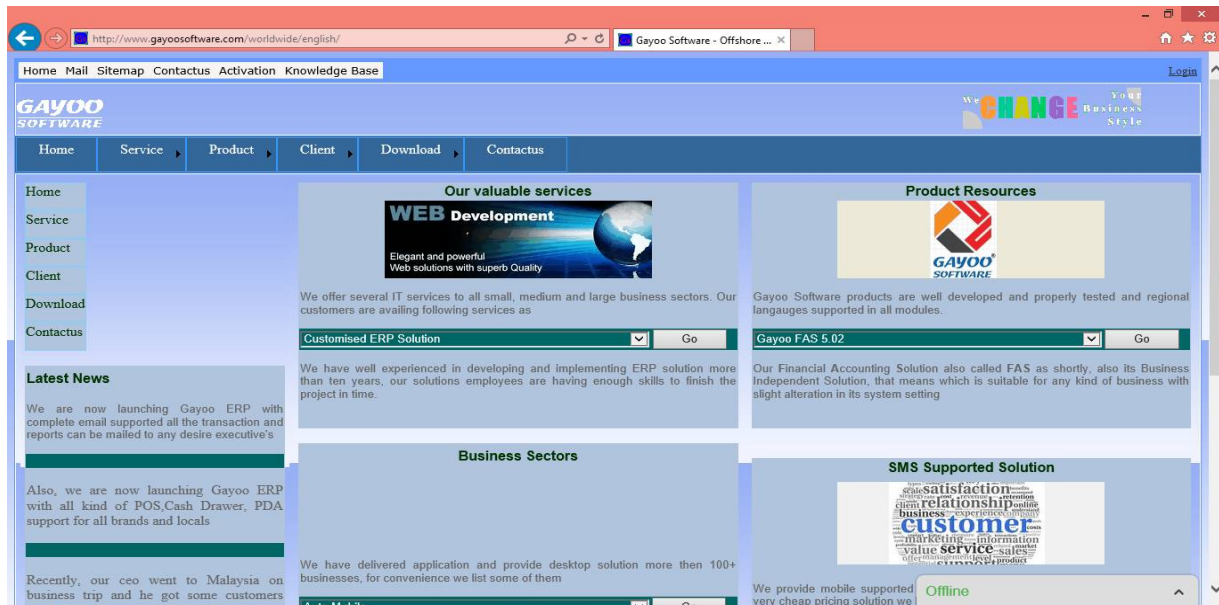
↓ **To be continued Scroll Down this page**



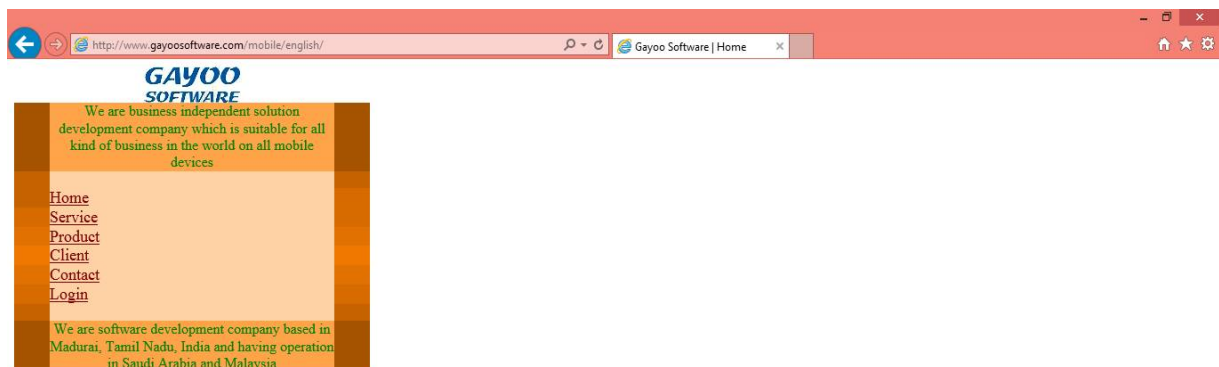
## Types of views :

- **Desktop View**
- **Mobile View**

## Step-3: Desktop View Page :



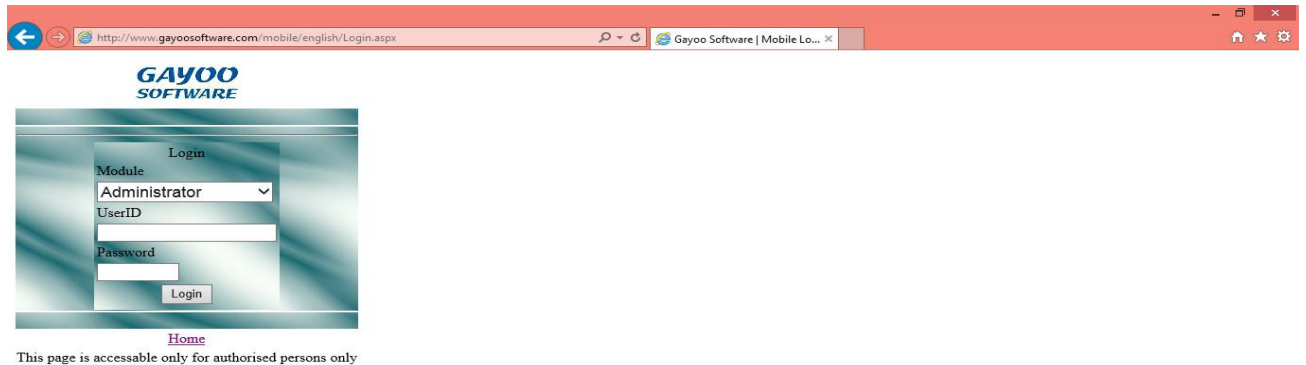
## Mobile View Page :



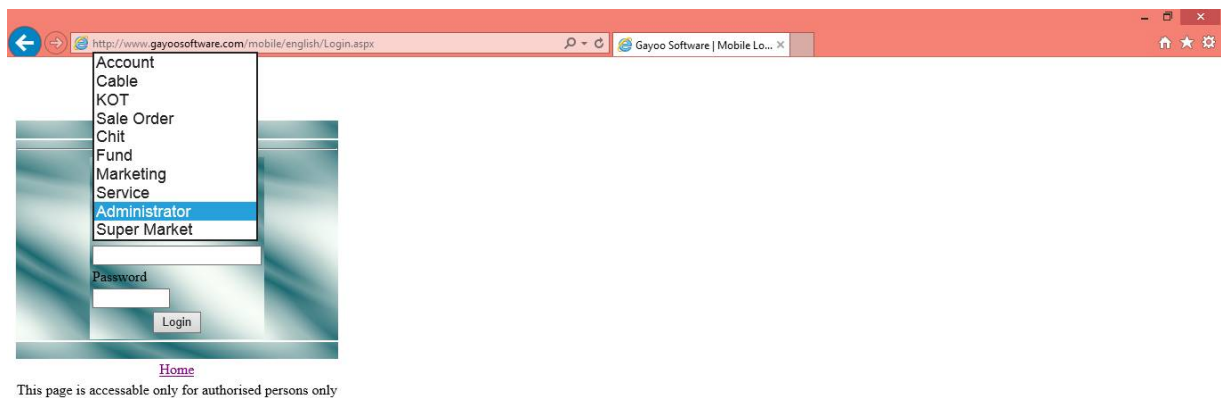
## Mobile View Page :

### ➤ Select Login

This page is Displayed in pc and mobile also.....



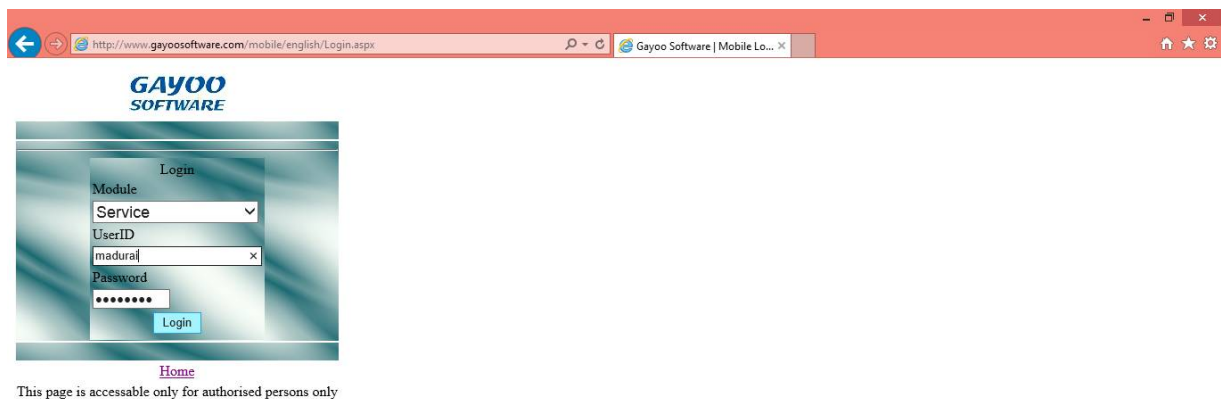
## Select Module : Select Module and Change For Requirement Need.....(e.g)..Service and Marketing



## Chapter-2 :

**Service :** Go to module->Select Service

**Provided User id,Password have Done....**



➤ **You must login To service->Service main menu has opened..**



## Types Of Service :

- Service Enquiry
- Service Process
- Service Process Management
- Service Query Analyser

## Service Enquiry :

**GAYOO**  
SOFTWARE

UserID

**Service Enquiry**

EnquiryNumber

Enquiry Date

Enquiry Name

Enquiry City

Enquiry Mobile

Enquiry Business

Enquiry Requirement

Enquiry Nature

Enquiry Status

Number	Date	Name	City	Mobile	Business	Requirement	Status
<a href="#">53</a>	13-09-2014	Green Plasam	Karur	<a href="#">7373007576</a>	Super Market	Graph needd for sale counter/user and classification report	New
<a href="#">430</a>	30-03-2016	Selvi Department Store AMC Rs.4000	bodi	<a href="#">7871324439</a>	Departmental Store	AMC 2016	New
<a href="#">446</a>	19-01-2017	corp	ponnamaravathi	<a href="#">9842390110</a>	corp	Barcode Design New	New
<a href="#">452</a>	24-01-2017	RM Vegetables	madurai	<a href="#">9789340548</a>	Vegetable Commission	software installation	New
<a href="#">457</a>	30-01-2017	Vadaami Electricals	Salem	<a href="#">8072435705</a>	Electrical Hardware	Report need Counter/User	New

## Step-1 :

### Create :

#### ➤ Select create button

- Enquiry Number and Date is automatically initialized. -> You give Enquiry Name, City, Mobile No, Business, Requirement and Status some (ex);

Number	Date	Name	City	Business	Requirement	Status
53	13-09-2014	Green Plasam	Karur			New
430	30-03-2016	Selvi Department Store AMC Rs.4000	bodi		Graph need for sale counter/user and classification report	New
446	19-01-2017	corp	ponnamaravathi		AMC 2016	New
452	24-01-2017	RM Vegetables	madurai		Barcode Design New	New
457	30-01-2017	Vadaami Electricals	Salem		software installation	New
458	30-01-2017	Rani Stores	Tuticorin		Report need Counter/User	New
					Software Updatation	New

#### ➤ You Have just Select a category name and city etc....

#### ➤ Mobile number has been entered in this Column...

## Enquiry Nature:

- Enquiry Nature has almost normal....immediate complaint for Client,you have select for Urgent ...

## Enquiry Status :

- Status is a Important one,Bcoz this status for seeing in buisness related queries for ex,

Number	Date	Name	City	Mobile	Business	Requirement	Status
<a href="#">53</a>	13-09-2014	Green Plasam					New
<a href="#">430</a>	30-03-2016	Selvi Department Store AMC Rs.4000	bodi	<a href="#">7373007576</a>	Super Market	Graph need for sale counter/user and classification report	New
<a href="#">446</a>	19-01-2017	corp	ponnamaravathi	<a href="#">7871324439</a>	Departemental Store	AMC 2016	New
<a href="#">452</a>	24-01-2017	RM Vegetables	madurai	<a href="#">9842390110</a>	corp	Barcode Design New	New
<a href="#">457</a>	30-01-2017	Vadaami Electricals	Salem	<a href="#">9789340548</a>	Vegetable Commission	software installation	New
<a href="#">458</a>	30-01-2017	Rani Stores	Tuticorin	<a href="#">8072435705</a>	Electrical Hardware	Report need Counter>User	New
				<a href="#">9443143183</a>	super market	Software Updatation	New

## Mostly used:

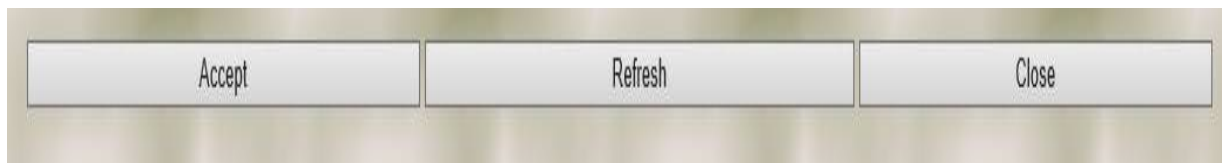
- **New** -> **Under Analysis**
- **Closed** -> **Under Development**
- **Finished**
- **Collection**



- **Closed**-Then the Buisness is done or Complete,you have select Closed
- **Collection**-Buisness Collection pending has Determined,select Collection.
- **Finished**-Work or complaint has been done....you have select Finished.
- **New** –just now take a new complaint or new order,you have select for New.
- **Offer**-Company has been provided for some offer means you have select Offer.
- **Social Service**- Social service means Select ss
- **Under analysis**-Working under analyses for support Team.
- **Under Development**-Under develop for Support Team.
- **Wanted**-Needed for some one.

## Finally :

- All of these Complete you have submit for **ACCEPT BUTTON**



**Accept**-Save the Creating Historty.

**Refresh**-Refresh the page.

**Close**-Close has been previous page and then current page has been closed.

**Note :** Use only Close Button for previous and close(not save data) back <- arrow cannot be working....you can accept and close save the data....

## Step-2 :

**Alter :**Alter has been used to editing for the creating history

**Ex-Change** for complaint requirement, Query etc.....

New complaint has been closed means you have select alter-> choose -> enquiry no and load for data and change ->status for closed

**GAYOO SOFTWARE**

UserID:madurai

**Service Enquiry**

**Alter**

Create	Enquiry/Number	459	Load
Alter	Enquiry Date	30-01-2017	
Delete	Enquiry Name		Select
	Enquiry City		Select
	Enquiry Mobile		
	Enquiry Business		Select
	Enquiry Requirement		Select
	Enquiry Nature	Normal	Select
	Enquiry Status	New	Select

Accept Refresh Close

Number	Date	Name	City	Mobile	Business	Requirement	Status
<a href="#">53</a>	13-09-2014	Green Plasam	Karur	<a href="#">7373007576</a>	Super Market	Graph need for sale counter/user and classification report	New
<a href="#">430</a>	30-03-2016	Selvi Department Store AMC Rs. 4000	bodi	<a href="#">7871324439</a>	Departmental Store	AMC 2016	New
<a href="#">446</a>	19-01-2017	corp	ponnamaravathi	<a href="#">9842390110</a>	corp	Barcode Design New	New
<a href="#">452</a>	24-01-2017	RM Vegetables	madurai	<a href="#">9789340548</a>	Vegetable Commission	software installation	New
<a href="#">457</a>	30-01-2017	Vadaami Electricals	Salem	<a href="#">8072435705</a>	Electrical Hardware	Report need Counter>User	New
<a href="#">458</a>	30-01-2017	Rani Stores	Tuticorin	<a href="#">9443143183</a>	super market	Software Undatation	New

## 1.1:

- **Alter the Enquiry number 53**
- **View Status->new**
- **Then the work has finished**
- **You can change the Status using Alter.**

Number	Date	Name	City	Mobile	Business	Requirement	Status
<a href="#">53</a>	13-09-2014	Green Plasam	Karur	<a href="#">7373007576</a>	Super Market	Graph need for sale counter/user and classification report	New

- **You can use 1.1 then the Change for status has been closed .**

UserID: madurai

Service Enquiry

Alter

Create EnquiryNumber: 53 Load

Alter Enquiry Date: 13-09-2014

Delete Enquiry Name: Green Plasam Select

Enquiry City: Karur Select

Enquiry Mobile: 7373007576

Enquiry Business: Super Market Select

Enquiry Requirement: Graph need for sale counter/user and classification Select

Enquiry Nature: Normal Select

Enquiry Status: New **Closed** Select

Accept Refresh Close

Number	Date	Name	City	Mobile	Business	Requirement	Status
53	13-09-2014	Green Plasam	Karur	7373007576	Super Market	Graph need for sale counter/user and classification report	New
430	30-03-2016	Selvi Department Store AMC Rs.4000	bodi	7871324439	Departmental Store	AMC 2016	New
446	19-01-2017	corp	ponnamaravathi	9842390110	corp	Barcode Design New	New
452	24-01-2017	RM Vegetables	madurai	9789340548	Vegetable Commission	software installation	New
457	30-01-2017	Vadaami Electricals	Salem	8072435705	Electrical Hardware	Report need Counter/User	New
458	30-01-2017	Rani Stores	Tuticorin	9443143183	super market	Software Updation	New

- See the enquiry number 53 then the Status has been New.
- Otherwise change the status closed in alter form .
- Then Click Accept button save the new changes for using alter.
- Click -> Close .

### Step- 3 :

**Delete :** Delete the data,E.No->Load->Accept

UserID: madurai

Service Enquiry

Delete

Create EnquiryNumber: 53 Load

Alter Enquiry Date: 13-09-2014

Delete Enquiry Name: Green Plasam Select

Enquiry City: Karur Select

Enquiry Mobile: 7373007576

Enquiry Business: Super Market Select

Enquiry Requirement: Graph need for sale counter/user and classification Select

Enquiry Nature: Normal Select

Enquiry Status: New Select

Accept Refresh Close

## Step-4 :

### Service Process :

You have change the Status and displayed view for status up to date for service enquiry.

### Create :

**GAYOO  
SOFTWARE**

UserID:  Create

**Service Process**

Create

Alter

Delete

Number	Date	Name	Detail
1	06-09-2014	New	
2	06-09-2014	Requirement	
3	06-09-2014	Require More Info	
4	06-09-2014	Under Analysis	
5	06-09-2014	Under Checking	
6	06-09-2014	Under Development	
7	06-09-2014	Finished	
8	06-09-2014	Pending	
9	06-09-2014	Collection	
10	19-09-2014	Social Service	

Process Deleted

### Alter :

You can change the modify the data and update the status for using alter.

**GAYOO SOFTWARE**

UserID:  **Service Process**

**Alter**

Process Number:    
 Process Date:   
 Process Name:   
 Process Detail:

Number	Date	Name	Detail
1	06-09-2014	New	
2	06-09-2014	Requirement	
3	06-09-2014	Require More Info	
4	06-09-2014	Under Analysis	
5	06-09-2014	Under Checking	
6	06-09-2014	Under Development	
7	06-09-2014	Finished	
8	06-09-2014	Pending	
9	06-09-2014	Collection	
10	18-09-2014	Social Service	

**Delete :**

**GAYOO SOFTWARE**

UserID:  **Service Process**

**Delete**

Process Number:    
 Process Date:   
 Process Name:   
 Process Detail:

Number	Date	Name	Detail
1	06-09-2014	New	
2	06-09-2014	Requirement	
3	06-09-2014	Require More Info	
4	06-09-2014	Under Analysis	
5	06-09-2014	Under Checking	
6	06-09-2014	Under Development	
7	06-09-2014	Finished	
8	06-09-2014	Pending	
9	06-09-2014	Collection	

➤ **Delete the unwanted data using Delete Button**

## Step-5 :

### Service Process Management :

- So many Options in the Service process management
- City->Madurai has been select then the overall Madurai buisness has been show

**GAYOO**  
SOFTWARE

UserID:

Service Process Management

Enquiry Name

Enquiry City

Enquiry Business

Enquiry Nature

Enquiry Status

Enquiry Requirement

Enquiry Date From  To

then,

Enquiry Number

Enquiry Date

Enquiry Name

Enquiry City

Enquiry Mobile

Appointment Date

Appointment Time

Appointment Detail

Enquiry Status

Date	Time	Detail	Status
------	------	--------	--------

- E.No->Load->Get Appointment detail
- Send the sms option to client for detail and query for needed in support.

- Then show the appointment in support view in load the entire E.No

Date	Time	Detail	Status
30-01-2017	16:28:12.0000000	Software Training needed	New

- Show the Appointment detail,date and time.

## Step-6 :

### Service query analyser :

- Someone sql error and detecting using Admin field.
- Error detection



## Chapter-3 :

### Marketing :

- **Again Login For the gayoo Software  
Change the module marketing .**

**GAYOO  
SOFTWARE**

Login

Module  
Marketing ▼

UserID  
madurai x

Password  
.....

Login

[Home](#)

This page is accessible only for authorised persons only

**Login for Marketing :**After Seeing this window for types of Marketing.

**GAYOO  
SOFTWARE**

---

User:madurai

**Marketing Main Menu**

[Marketing Enquiry](#)

[Marketing Process](#)

[Marketing Process Management](#)

[Marketing Reports](#)

[Marketing Query Analyser](#)

Logout



## Types of Marketing :

- Marketing Enquiry
- Marketing Process
- Marketing Process Management
- Marketing Reports
- Marketing Query Analyser

## Marketing Enquiry :

At the same of Service enquiry types Create,Alter,Delete.These process of Marketing types buisness You should Create,Alter,and Delete .New order or pre-ordered update someone marketing oriented buisness you should use marking Enquiry.

**GAYOO**  
SOFTWARE

UserID:

**Marketing Enquiry**

<input type="button" value="Create"/>	EnquiryNumber	<input type="text"/>
<input type="button" value="Alter"/>	Enquiry Date	<input type="text"/>
<input type="button" value="Delete"/>	Enquiry Name	<input type="text"/> <input type="button" value="Select"/>
	Enquiry City	<input type="text"/> <input type="button" value="Select"/>
	Enquiry Mobile	<input type="text"/>
	Enquiry Business	<input type="text"/> <input type="button" value="Select"/>
	Enquiry Requirement	<input type="text"/> <input type="button" value="Select"/>
	Enquiry Nature	<input type="text"/> <input type="button" value="Select"/>
	Enquiry Status	<input type="text"/> <input type="button" value="Select"/>
	Enquiry Referer	<input type="text"/>
	Enquiry Referer Mobile	<input type="text"/>
	Enquiry Referer Commission	<input type="text"/>

102	09-12-2014	Gobi Paravai	madurai	<a href="tel:9500219219">9500219219</a>	Computer Sales & Service	New
119	05-01-2015	NMS Vegetable Mr.Somu	madurai	<a href="tel:9942368086">9942368086</a>	Vegetable Commission	New

## List view :

List View		Data Sheet		Double Column		
102	09-12-2014	Gobi Paravai	madurai	<a href="#">9500219219</a>	Computer Sales & Service	New
119	05-01-2015	NMS Vegetable Mr.Somu	madurai	<a href="#">9942368086</a>	Vegetable Commission	New
121	10-01-2015	JK Vegetable	madurai	<a href="#">9994473274</a>	Vegetable Commission	New
123	19-01-2015	Esai Agencies Thuvariman	madurai	<a href="#">9962820520</a>	Distributor	New
126	21-01-2015	MNS Vegetables	madurai	<a href="#">9787734561</a>	Vegetable Commission	New
127	27-01-2015	Thirupati Super Market	Melur	<a href="#">8940001413</a>	Super Market New	New
128	27-01-2015	Vodafone Store Mr.Maruthu	madurai	<a href="#">9843009431</a>	Mobile Shop	New
131	29-01-2015	Karpaga Vinayagar Stores	madurai	<a href="#">9976878950</a>	Departmental Store	New
135	10-02-2015	Karpuram Manufacturing Company	Vellakovil	<a href="#">9842762883</a>	Manufacturing Company	New
138	12-02-2015	Nirmala Agency	madurai	<a href="#">9043820354</a>	Electrical Hardware	New
141	18-02-2015	Mani CS Fruits	madurai	<a href="#">9894966422</a>	Finance	New
148	03-03-2015	Ganapathy Paint Company	madurai	<a href="#">9750489554</a>	Paint Company	New
152	09-03-2015	Mani Fruits & Vegetable Bharathi Stores	madurai	<a href="#">8608963723</a>	Fruits & Vegetable	New
155	17-03-2015	Ramba Matching Center	Karaikudi	<a href="#">9443654938</a>	Textile Shop	New
156	18-03-2015	Ibrahim Shaw	Karaikudi	<a href="#">9677793439</a>	Textile Shop	New
161	07-04-2015	MVN Vegetable Kumar	madurai	<a href="#">7871974665</a>	Vegetable Commission	New
170	07-05-2015	SPS Fruits Dgl	madurai	<a href="#">9443259108</a>	Fruit Commission	New

## Data Sheet View : portable view you can change

List View		Data Sheet		Double Column		
102	09-12-2014	Gobi Paravai	madurai	<a href="#">9500219219</a>	Computer Sales & Service	New
119	05-01-2015	NMS Vegetable Mr.Somu	madurai	<a href="#">9942368086</a>	Vegetable Commission	New
121	10-01-2015	JK Vegetable	madurai	<a href="#">9994473274</a>	Vegetable Commission	New

### These are Marketing Enquiry...

- Create new client and Details .
- Use Alter the change reports for client complaints.
- Delete the Content.

## Marketing Process :

**GAYOO  
SOFTWARE**

UserID:

**Marketing Process**

Process Number

Process Date

Process Name

Process Detail

Number	Date	Name	Detail
1	03-09-2014	New	
2	03-09-2014	Requirement	
3	03-09-2014	Costing	
4	03-09-2014	Quote	
5	03-09-2014	Confirm	
6	03-09-2014	Installation	
7	04-09-2014	Demo	
8	04-09-2014	Demo Done	

**You have change the Status and displayed view for status up to date for Marketing Process and Enquiry.**

**You should add :**

- **Create**
- **Alter**
- **Delete**
  - **Status has been Stored and view in Marketing Enquiry.**

## Marketing Process Management :

Marketing Process Management

Enquiry Name

Enquiry City

Enquiry Business

Enquiry Nature

Enquiry Status

Enquiry Referer

Enquiry Date From  To

Show

---

Enquiry Number  Load

Enquiry Date

Enquiry Name

Enquiry City

Enquiry Mobile  Send SMS

Appointment Date

Appointment Time

Appointment Detail

Enquiry Status

Accept Refresh Close

Date	Time	Detail	Status
------	------	--------	--------

---

Number	Date	Name	City	Mobile	Business	Status
--------	------	------	------	--------	----------	--------

- So many Options in the Marketing process management
- City->Madurai has been select then the overall Madurai buisness has been show

**GAYOO**  
SOFTWARE

UserID|madurai

Marketing Process Management

Enquiry Name

Enquiry City

Enquiry Business

Enquiry Nature

Enquiry Status

Enquiry Referer

Enquiry Date From  To

Show

then,

Enquiry Number    
 Enquiry Date   
 Enquiry Name   
 Enquiry City   
 Enquiry Mobile    
 Appointment Date   
 Appointment Time   
 Appointment Detail   
 Enquiry Status    
    

Date	Time	Detail	Status

- E.No->Load->Get Appointment detail
- Send the sms option to client for detail and query for needed in support.
- Then show the appointment in support view in load the entire E.No

Enquiry Number 459   
 Enquiry Date 30-01-2017   
 Enquiry Name   
 Enquiry City   
 Enquiry Mobile 8220449908   
 Appointment Date   
 Appointment Time   
 Appointment Detail   
 Enquiry Status New   
    

Date	Time	Detail	Status
30-01-2017	16:28:12.0000000	Software Training needed	New

- Show the Appointment detail,date and time.

## Marketing Query Analyser :




- Someone sql error and detecting using Admin field.
- Error detection



**This Query analyser only generate in Marketing.....**

**Thank You**

# Contact us

		
India	Saudi Arabia	Malaysia
Madurai		
India Mobile 00 91 98427 99324 EMail : info@gayooosoftware.com	Saudi Arabia Mobile 00 91 98427 99324 EMail : info@gayooosoftware.com	Malaysia Mobile 00 91 98427 99324 EMail : info@gayooosoftware.com
Chennai		
India Mobile 00 91 98427 99324 EMail : info@gayooosoftware.com		

*Thank you*

*for*

*Contact*

*Gayoo Software*

**\*\*\*\* All The Best \*\*\*\***

Edited by

Gayoo Soft