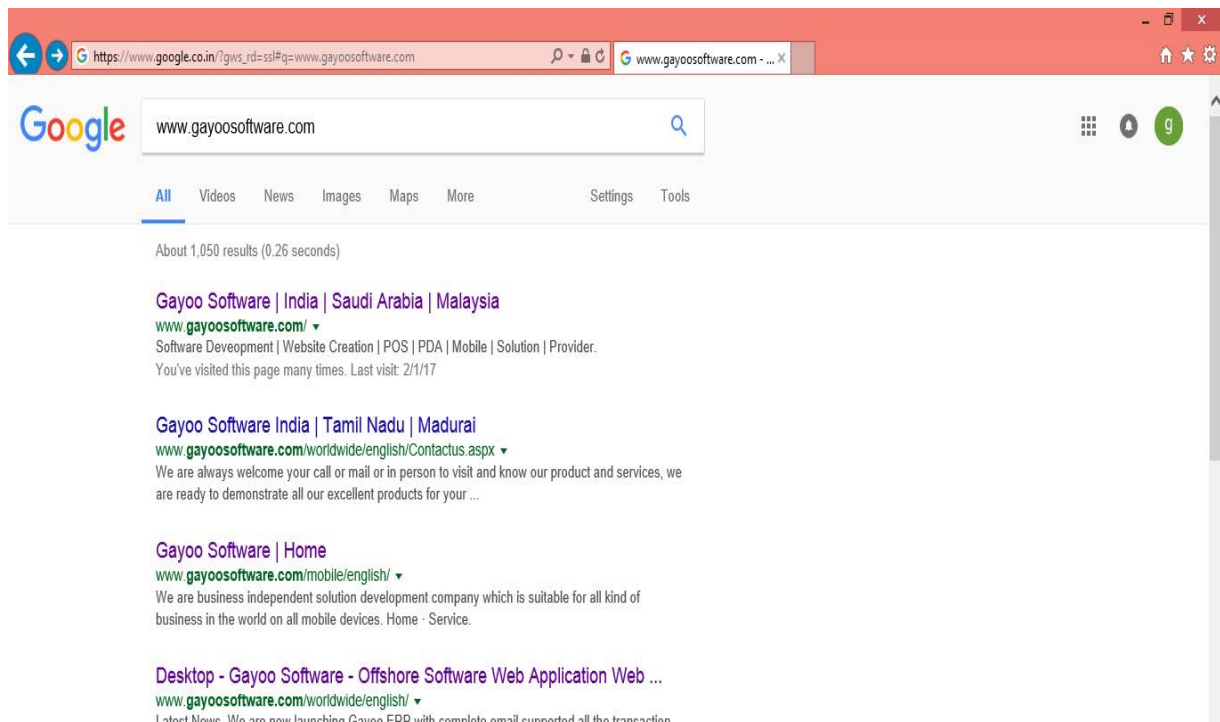# Gayoo Software

## User Manual For SSE

## Chapter 1 : Website Login

## Step-1 :

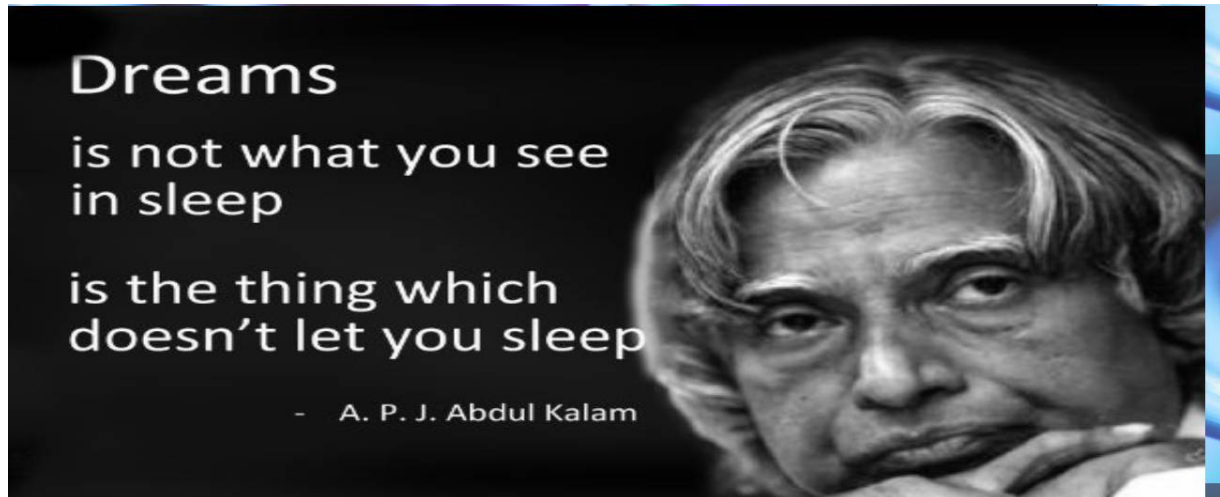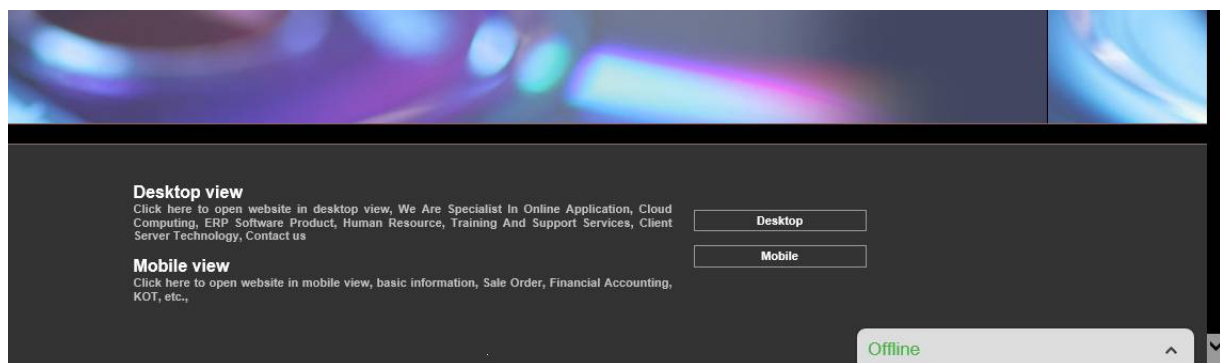> ### Select any Search Engine and go to search for www.gayoosoftware.com



## Select :

> ### Gayoo Software | India | Saudi Arabia | Malaysia

## Step-2:

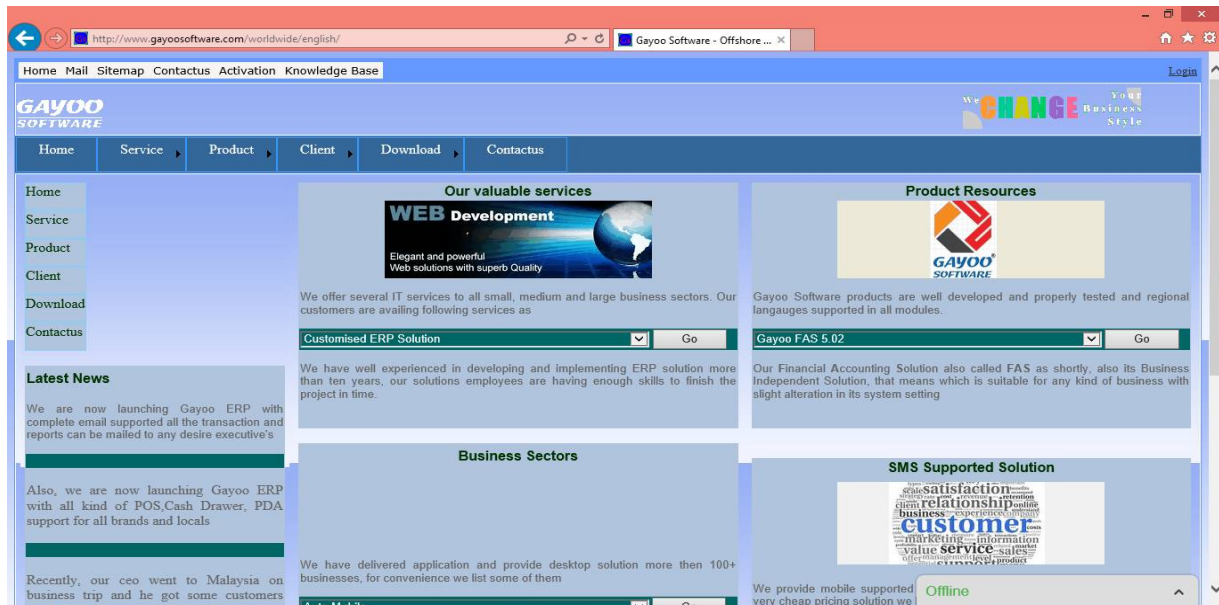**Website View :** This is a Company Front Page



↓ **To be continued Scroll Down this page**
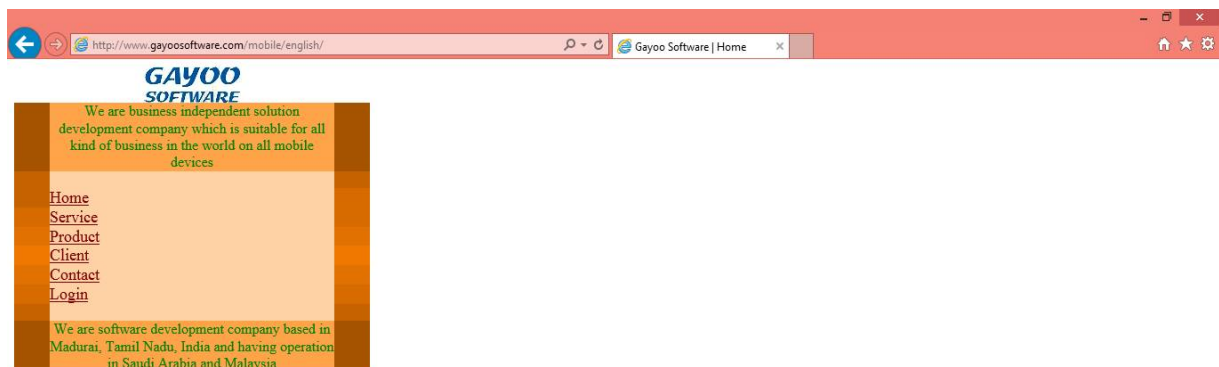


## Types of views :

- ➤ **Desktop View**
- ➤ **Mobile View**
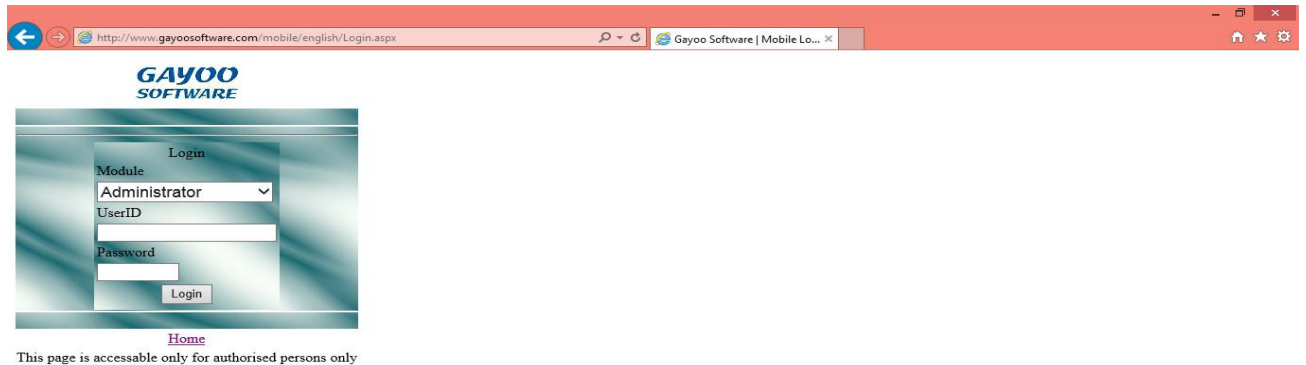
# Step-3:

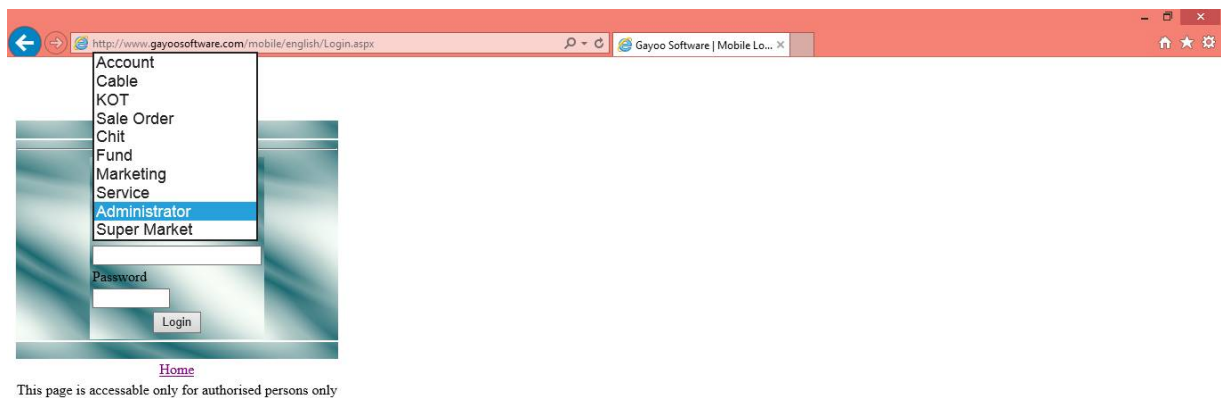## Desktop View Page :



## Mobile View Page :

# Mobile View Page :

## ➢ Select Login

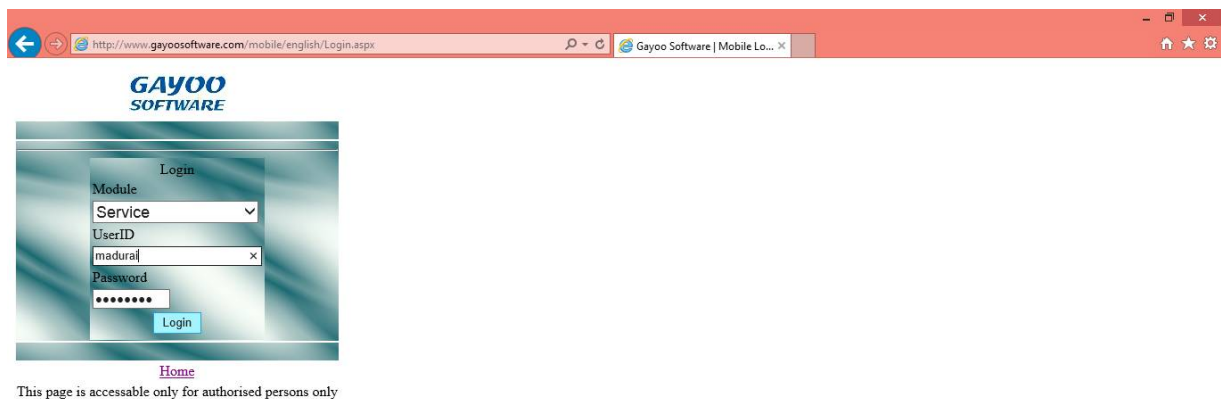### This page is Displayed in pc and mobile also..........



# Select Module : Select Module and Change For Requirement Need......(e.g)..Service and Marketing

# Chapter-2 :

## Service : Go to module->Select Service

## Provided  User id,Password have Done....



➢ **You must login To service->Service main menu has opened..**

# Types Of Service :

- ➢ **Service Enquiry**
- ➢ **Service Process**
- ➢ **Service Process Management**
- ➢ **Service Query Analyser**

# Service Enquiry :



| Number | Date | Name | City | Mobile | Business | Requirement | Status |
|--------|------|------|------|--------|----------|-------------|--------|
| 53 | 13-09-2014 | Green Plasam | Karur | 7373007576 | Super Market | Graph neeed for sale counter/user and classification report | New |
| 430 | 30-03-2016 | Selvi Department Store AMC Rs.4000 | bodi | 7871324439 | Departemental Store | AMC 2016 | New |
| 446 | 19-01-2017 | corp | ponnamaravathi | 9842390110 | corp | Barcode Design New | New |
| 452 | 24-01-2017 | RM Vegetables | madurai | 9789340548 | Vegetable Commission | software installation | New |
| 457 | 30-01-2017 | Vadaami Electricals | Salem | 8072435705 | Electrical Hardware | Report need Counter/User | New |

# Step-1 :

# Create :

➢ **Select create button**
  - **Enquiry Number and Date is automatically initialized. -> You give Enquiry Name,City,Mobile No,Business,Requirement and Status some (ex);**



➢ **You Have just Select a category name and city etc....**
➢ **Mobile number has been entered in this Column...**

## Enquiry Nature:

> **Enquiry Nature has almost normal....immediate complaint for Client,you have select for Urgent ...**

## Enquiry Status :

> **Status is a Important one,Bcoz this status for seeing in buisness related queries for ex,**



## Mostly used:

> **New         -> Under Analysis**
> **Closed      -> Under Development**
> **Finished**
> **Collection**

- **Closed**-Then the Buisness is done or Complete,you have select Closed
- **Collection**-Buisness Collection pending has Determined,select Collection.
- **Finished**-Work or complaint has been done....you have select Finished.
- **New** –just now take a new complaint or new order,you have select for New.
- **Offer**-Company has been provided for some offer means you have select Offer.
- **Social Service**- Social service means Select ss
- **Under analysis**-Working under analyses for support Team.
- **Under Development**-Under develop for Support Team.
- **Wanted**-Needed for some one.

## Finally :

- **All of these Complete you have submit for ACCEPT BUTTON**

| Accept | Refresh | Close |
|--------|---------|-------|
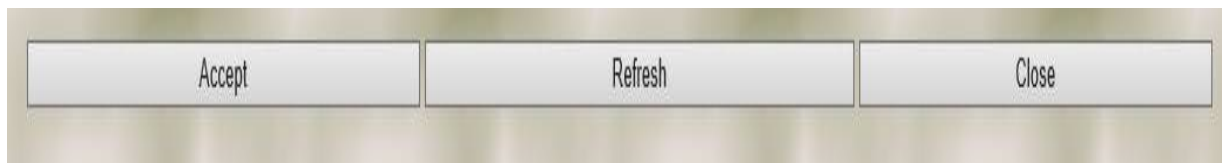
**Accept**-Save the Creating Historty.

**Refresh**-Refresh the page.

**Close**-Close has been previous page and then current page has been closed.

**Note : Use only Close Button for previous and close(not save data) back <- arrow cannot be working....you can accept and close save the data....**

## Step-2 :

**Alter :**Alter has been used to editing for the creating history

**Ex-Change for complaint requirement,Query etc.....**

**New complaint has been closed means you have select alter-> choose -> enquiry  no and load for data and change ->status for closed**



## 1.1:

- ➢ Alter the Enquiry number 53
- ➢  View Status->new
- ➢ Then the work has finished
- ➢ You can change the Status using Alter.

| Number | Date | Name | City | Mobile | Business | Requirement | Status |
|--------|------|------|------|--------|----------|-------------|--------|
| 53 | 13-09-2014 | Green Plasam | Karur | 7373007576 | Super Market | Graph neeed for sale counter/user and classification report | New |

- ➢ You can use 1.1 then the Change for status has  been closed .

> See the enquiry number 53 then the Status has been New.

> Otherwise change the status closed in alter form .

> Then Click Accept button save the new changes for using alter.

> Click -> Close .

## Step- 3 :

## Delete : Delete the data,E.No->Load->Accept

## Step-4 :

## Service Process :

You have change the Status and displayed view for status up to date for service enquiry.

## Create :



## Alter :

You can change the modify the data and update the status for using alter.

## Delete :



> **Delete the unwanted data using Delete Button**

# Step-5 :

# Service Process Management :

- ➢ **So many Options in the Service process management**
- ➢ **City->Madurai has been select then the overall Madurai buisness has been show**



## then,



- ➢ **E.No->Load->Get Appointment detail**
- ➢ **Send the sms option to client for detail and query for needed in support.**

> **Then show the appointment in support view in load the entire E.No**



> **Show the Appointment detail,date and time.**

# Step-6 :

# Service query analyser :

> ## Someone sql error and detecting using Admin field.
> ## Error detection

# Chapter-3 :

# Marketing :

> ➤ **Again Login For the gayoo Software Change the  module marketing .**



# Login for Marketing :After Seeing this window for types of Marketing.

# Types of Marketing :

- ➢ Marketing Enquiry
- ➢ Marketing Process
- ➢ Marketing Process Management
- ➢ Marketing Reports
- ➢ Marketing Query Analyser

# Marketing Enquiry :

At the same of Service enquiry types Create,Alter,Delete.These process of Marketing types buisness You should Create,Alter,and Delete .New order or pre-ordered update someone marketing oriented buisness you should use marking Enquiry.

# List view :

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| | List View | | | Data Sheet | | Double Column | |
| 102 | 09-12-2014 | Gobi Paravai | madurai | 9500219219 | Computer Sales & Service | New |
| 119 | 05-01-2015 | NMS Vegetable Mr.Somu | madurai | 9942368086 | Vegetable Commission | New |
| 121 | 10-01-2015 | JK Vegetable | madurai | 9994473274 | Vegetable Commission | New |
| 123 | 19-01-2015 | Esai Agencies Thuvariman | madurai | 9962820520 | Distributor | New |
| 126 | 21-01-2015 | MNS Vegetables | madurai | 9787734561 | Vegetable Commission | New |
| 127 | 27-01-2015 | Thirupati Super Market | Melur | 8940001413 | Super Market New | New |
| 128 | 27-01-2015 | Vodofone Store Mr.Maruthu | madurai | 9843009431 | Mobile Shop | New |
| 131 | 29-01-2015 | Karpaga Vinayagar Stores | madurai | 9976878950 | Departmental Store | New |
| 135 | 10-02-2015 | Karpuram Manufacturing Company | Vellakovil | 9842762883 | Manufacturing Company | New |
| 138 | 12-02-2015 | Nirmala Agency | madurai | 9043820354 | Electrical Hardware | New |
| 141 | 18-02-2015 | Mani CS Fruits | madurai | 9894966422 | Finance | New |
| 148 | 03-03-2015 | Ganapathy Paint Company | madurai | 9750489554 | Paint Company | New |
| 152 | 09-03-2015 | Mani Fruits & Vegetable Bharathi Stores | madurai | 8608963723 | Fruits & Vegetable | New |
| 155 | 17-03-2015 | Ramba Matching Center | Karaikudi | 9443654938 | Textile Shop | New |
| 156 | 18-03-2015 | Ibrahim Shaw | Karaikudi | 9677793439 | Textile Shop | New |
| 161 | 07-04-2015 | MVN Vegetable Kumar | madurai | 7871974665 | Vegetable Commission | New |
| 170 | 07-05-2015 | SPS Fruits Dgl | madurai | 9443259108 | Fruit Commission | New |

# Data Sheet View : portable view you can change

| | | |
|---|---|---|
| List View | Data Sheet | Double Column |

102
09-12-2014
Gobi Paravai
madurai
9500219219
Computer Sales & Service
New

119
05-01-2015
NMS Vegetable Mr.Somu
madurai
9942368086
Vegetable Commission
New

121
10-01-2015
JK Vegetable
madurai
9994473274
Vegetable Commission
New

These are Marketing Enquiry...

➢ Create new client and Details .
➢ Use Alter the change reports for client complaints.
➢ Delete the Content.

# Marketing Process :



You have change the Status and displayed view for status up to date for Marketing Process and Enquiry.

You should add :

➢ Create

➢ Alter

➢ Delete

- Status has been Stored and view in Marketing Enquiry.

# Marketing Process Management :



> ➢ So many Options in the Marketing process management
> ➢ City->Madurai has been select then the overall Madurai buisness has been show



then,

- ➢ **E.No->Load->Get Appointment detail**
- ➢ **Send the sms option to client for detail and query for needed in support.**
- ➢ **Then show the appointment in support view in load the entire E.No**



- ➢ **Show the Appointment detail,date and time.**

## Marketing Query Analyser :

➢ **Someone sql error and detecting using Admin field.**

➢ **Error detection**



This Query analyser only generate in Marketing…….

**Thank You**

# Contact us

| India | Saudi Arabia | Malaysia |
|---|---|---|
| **Madurai** | | |
| India<br>Mobile<br>00 91 98427 99324<br>EMail : info@gayoosoftware.com | Saudi Arabia<br>Mobile<br>00 91 98427 99324<br>EMail : info@gayoosoftware.com | Malaysia<br>Mobile<br>00 91 98427 99324<br>EMail : info@gayoosoftware.com |
| **Chennai** | | |
| India<br>Mobile<br>00 91 98427 99324<br>EMail : info@gayoosoftware.com | | |

# Thank you

# for

# Contact

# Gayoo Software

# ****All The Best****

**Edited by**

**Gayoo Soft**